

Turin, July, 2012

Quality Policy of GEODATA S.p.A

The President of Geodata SpA (GDH) states that the Company, carrying out all the activities dealing with the provision of design, design review, project & construction management, adopts a Quality System in accordance with the requirements of ISO 9001:2008.

GDH aims to enhance Client satisfaction through the effective application of the ISO 9001:2008 Quality Management System, QMS, including processes for continual improvement of the QMS and assurance of conformity to the requirements of the Client and applicable standards.

The essential background of GDH's Quality Policy is the goal of optimizing the efficiency and efficacy in service performance and in delivering to the Client its product in quality, where the product of all GDOC has to be considered as GDH's product.

The QMS described in this manual and in the future documents such as the Quality Procedures and Work Instructions, holds full commitment of the management for compliance with and improvement of the effectiveness of the system.

Two other types of internal documents are developed and maintained to further ensure the effectiveness of the QMS and achievement of the Quality Objectives: triennial Strategic Development Plan, SDP, and the annual Business Development Plan, of each GDOC.

The quality objectives are developed by the Management Review Committee (GDH-MRC), and they are the following:

a) Enhance Client satisfaction by meeting Client's requirements.

- b) Make optimum use of the available resources (human, economic, and other) and ensure to GDOC a balanced availability of necessary resources.
- c) Build up staff capacity and depth for sustainable growth of the company through recruiting and managing; motivating the informed, skilled, and efficient project teams; and encouraging a team culture of learning, creativity, and innovation.
- d) Modify the organizational structure, if necessary, to improve the efficiency in delivering the product.
- e) Maintain the state-of-the-art expertise in the solution of design, construction management, and supervision of (surface and underground) works.

The Quality System, described in the Quality Manual, is guaranteed by the GDH Direction.

According to Sec. 4.1 of ISO 9001:2008, the President of GDH selects the Quality System and appoints an individual as the **Quality System Manager (QSM)**.

The Quality System Manager has the authority and responsibility for developing, applying, managing, carrying out, and maintaining the Quality System, and monitoring the application of the system by all sectors of the involved companies.

The Quality System Manager has also other responsibilities to diffuse the quality guidelines to GDOC, according to the strategy and vision of the Company.

If some problem couldn't be resolved by the QSM intervention, it would be reported to the Management Review Committee, MRC, which decides about it, respecting the principles and the objectives of the Quality System adopted, and with the quality of the provided service as the final objective.

All the GDH personnel have to respect the application of the Quality System requirements reported in the Quality Manual, and in the company Procedures, and Work Instructions.

THE PRESIDENT Piergiorgio Grasso

